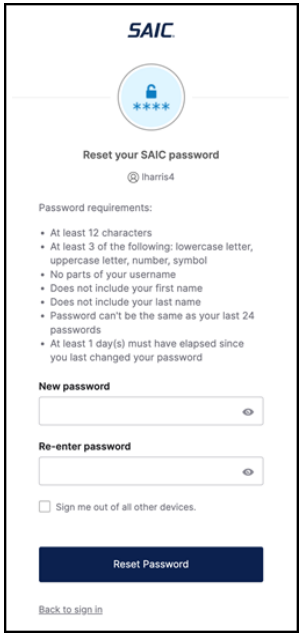
PASSWORD UPDATES AND ACCOUNT UNLOCKS IN OKTA FOR PNE USERS

PASSWORD UPDATES

With the 'Forgot Password' feature in Okta, you can easily change or reset your password with these steps:

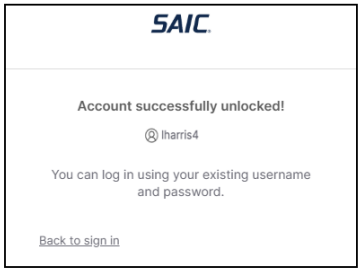
- Access the **website for the SAIC system you use** to reach the Okta login page.
- Enter your username and select **Next**.
- On the password page, click **Forgot Password**.
- Choose your preferred Okta authentication method.
- Complete the verification process using your selected authentication method.
- Answer your **Okta Security Question**.
- Enter and re-enter your new password.
- Click **Reset Password**.



ACCOUNT UNLOCKS

With the 'Account Unlock' feature in Okta, you can unlock your own account by:

- Accessing an SAIC website to reach the **Okta login prompt**.
- Clicking **Unlock Account**.
- Entering your username and selecting **Next**.
- Choosing your preferred Okta authentication method.
- Completing the verification process using your selected authentication method.
- Answering your **Okta Security Question**.
- Your account will then be unlocked and you can proceed with login.



For further assistance please contact the Partner Line (844-788-2121)

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